

Tweet the Boss

18 June 2015, 0800 – 0900

Rob Brighouse, Managing Director

You asked #ttbrob	#ttbrob said
	Morning all. Look forward to receiving your comments and feedback Rob
What is the plan for overcrowding on every weekday peak train Wycombe to Marylebone?	We've got some new trains arriving in Oct & new timetable will address crowding issues
Why is the 18.21 from Marylebone late every single day? Sometimes only by a minute but late all the same	We are already looking closely at this one to balance capacity and on time performance
The 07:42 from high wycombe to myb is late by at least 3-4 mins every morning, when will this service be reliable?	Working with Network Rail & other operators to address this matter
When will we be able to take bikes on trains any time of the day?	No plans to allow non-folders on the peak, season tkt holders can leave bikes at Mbone
No plans? Aren't we trying to get people off the roads on to public transport? Very disappointing :-(Doing all we can to support bikes – shelters, Mbone racks and folding bikes allowed.
Any plans to increase number of loco pulled trains from Bham to Myb?	No immediate plans - but we are considering longer term options
7.52 HW -MYB cancelled due to train fault now a regular occurrence. Any plans to improve this?	Apologies - Engineering Director is looking into this
As today is the 200th anniversary of the Battle of Waterloo, will there be celebrations on the 1815? :)	Nice idea! Please DM me as I have a suggestion
Very friendly gate line staff this morning at Marylebone. Keep up the good work.	Many thanks - nice to hear I'll speak with them & pass it on. Rob (MD)
Last April you said next summer, is this actually on track or is it likely to be pushed back again?	This is part of our Oxford & new trains plan - opening to Oxford Parkway on 26 Oct
Move us from a faulty 0828 train to another, cancel the 0828 we're on as the 0837h leaves formed by original train #poor	Sorry to hear this - can you DM me & I'll look into it. Rob (MD)

<p>Please can someone look at the 8:38 from HWY to MYB scheduling, its always late leaving because of late ML services</p> <p>Thanks, it is running well today at least!</p>	<p>Thanks for this feedback - we'll look into it. Apologies</p>
<p>Why is there quite often only one exit barrier open at High Wycombe at peak times in the evening? V irritating!</p>	<p>I'll speak with the Station Mgr & get back to you</p>
	<p>Many thanks for the comments and feedback. Look forward to the next time. All the best, Rob</p>