

# Tweet the Manager

## Bevis Thomas, Head of Train Planning

### 24<sup>th</sup> February 2021

### 08.00-09.00

You asked	Bevis said:
	Good morning everyone - Bevis Thomas, Head of Train Planning here to answer any of your questions until 9am. Please use the hashtag <a href="#">#ttmbevis</a>
Hi Bevis, will Chiltern Rail be offering flexible annual tickets in future? <a href="#">#ttmbevis</a>	Morning Annabel, we are looking to develop a new ticket which is more flexible than the current season ticket. However we don't yet have a date for when this will be available <a href="#">#ttmbevis</a>
With half of the timetable currently running on the mainline, how come we are still having 3 cars on some services? And will any MK3 diagrams be reintroduced anytime soon? <a href="#">#ttmbevis</a>	Hi Noah - the train lengths match current demand. As the MK3 diagrams are the most expensive trains we operate, we'll only reintroduce those trains when demand will increase to provide value for money for the taxpayer <a href="#">#ttmbevis</a>
<a href="#">#ttmbevis</a> Any chance of a newer livery coming soon?	Good morning. Any change of livery would come within the direct award from next year but it's not in our immediate plans <a href="#">#ttmbevis</a>
When will season tickets for part time workers be introduced? Thanks <a href="#">#ttmbevis</a>	Good morning, we are looking at developing a new ticket which is more flexible than the current season ticket we offer. However we don't yet have a date for when this will be available <a href="#">#ttmbevis</a>
How do the amount of trains that call at each station get considered? <a href="#">#ttmbevis</a>	Morning Ryan. It's a mixture of the level of demand from each station, providing connectivity, Department for Transport specification, local flows, school flows, depot locations, platform length and Network Rail capacity <a href="#">#ttmbevis</a>
<a href="#">#ttmbevis</a> Are there any new trains coming to the line-up soon?	Morning Ben. We're looking at fleet options in the direct award which starts next year. In the short term these would be newer cascaded trains that would be able to become Hybrid. Any new trains would only come when the route is electrified in the longer term <a href="#">#ttmbevis</a>
Would you consider funding improvements to walking/cycling routes to you stations? Nearby residential streets see huge numbers of parked cars that don't want to pay for your car parks... it would hugely improve the lives of local residents and service users <a href="#">#ttmbevis</a>	Morning - we've secured funding for additional cycle racks at Banbury, Birmingham Moor Street and Leamington Spa but we don't know when these will be completed due to Covid. We're also in discussions with local councils regarding improving routes to/from our stations <a href="#">#ttmbevis</a>
@chilternrailway I'm hoping to be asleep when <a href="#">#ttmbevis</a> is taking place, I'm waiting now at Harrow for the 2309. Anyway, as schools are due back on the 8th March will the 50% service be enhanced to cope, how will you ensure social distancing and mask wearing takes place.	Hi Mark, we'll be introducing a new morning service from Monday 8th March in the West Midlands where there is a gap. There'll be no changes on the Met line as our joint service with TfL is adequate to cope with the predicted increase in demand <a href="#">#ttmbevis</a>

<p>I think that you're wrong on that, with hourly met trains there will be overcrowding. Also season ticket refund for the 50%service, you haven't answered the question. #ttmbevis</p>	<p>Hi Mark, there's no season ticket refund for an advertised published service. As I said, we're working with TfL and DfT to provide a value for money service while demand is low where we share a joint route #ttmbevis</p>
<p>#ttmbevis When the 50% cut service was dreamed up why didn't the company consult with key workers before introduction, why is con-sultation only taking place now, what will it achieve?</p>	<p>Hi Mark, we reviewed the level of demand jointly with the DfT who are now funding 100% of the service (therefore we have to show value for money and the numbers of people travelling doesn't justify more than a 51% level of service currently). We're reviewing when we should ramp back up based on the government's recent announcement. #ttmbevis</p>
<p>Curious - what feasibility has taken place to create a stop at West Hampstead for Aylesbury trains? It is an obvious transport hub and improve inter connectivity massively #ttmbevis</p>	<p>Good morning, this was looked at several years ago and as people who want to change onto the tube can do so at Baker Street when they arrive at Marylebone, therefore the journey time penalty and the infrastructure costs of a West Hampstead station means there is currently no business case. We're looking at Old Oak Common as a future post HS2 termini for Chiltern services #ttmbevis</p>
	<p>Thank you for your questions this morning. I hope you all have a great day, Bevis</p>