

# Tweet the Manager

## Bevis Thomas, Head of Train Planning

18<sup>th</sup> May 2021  
08.00-09.00

You asked	Bevis said:
	Good morning everyone - Bevis Thomas, Head of Train Planning here until 9am to answer your questions. Please use the hashtag <a href="#">#ttmbevis</a>
Morning Bevis. What has happened to the 15.55 from BMO to MYB? Always seemed a relatively popular service to me.	Hi Richard, good to hear from you. We're currently managing the balance between demand and supply whilst keeping costs controlled for the DfT, therefore there are no current plans to reintroduce that service for the time-being. Hope to see you on the train soon! <a href="#">#ttmbevis</a>
Morning Bevis. <a href="#">#ttmbevis</a> It's been good travelling to / from GX into London recently as the trains are again taking 19 or 20 mins like they used to before Oxford opened. Will you be able to keep these "fast" services when more services are restored?	Morning Ed, good to hear from you! We've been trying to find the balance of providing an attractive reliable service for the key stations along our route. As you know, the timetable is always under review but we have no plans to change it <a href="#">#ttmbevis</a>
<a href="#">#ttmbevis</a> When will the West Ealing service be reinstated?	Good morning, we are working with the DfT to understand when the service should be reinstated. There are no plans to operate it in the May 2021 timetable due to dedicating operational resourced on the main line <a href="#">#ttmbevis</a>
<a href="#">#ttmbevis</a> Hi, could train 1C06 call at Rickmansworth to help relive overcrowding on 07.12 from Rickmansworth? There is enough space in met line train paths to do this too.	Good morning, there are no plans to call 1C06 at Rickmansworth - we try to provide a balance of fast and stopping services from our Met line stations and Amersham to complement the frequent LUL Met service <a href="#">#ttmbevis</a>
Hi, as Haddenham grows in size with hundreds of new houses being built why has one of the key morning commuter trains (7.30) been completely removed from the timetable? Thanks!	Morning James - we're currently trying to balance demand and supply and so there are no plans to add back in the 0728 from Haddenham, however there is a 0752 fast train to London <a href="#">#ttmbevis</a>
<a href="#">#ttmbevis</a> before lockdown a lot of your trains were being cancelled or running short formation, have these trains now be fixed?	Good morning, we have used lockdown to complete a backlog of maintenance issues on our trains. Currently we have two trains away for accident repair and two trains are being converted to run partially under battery power. Because of the reduced demand, we're confident that there will be a lot less cancelled or short formed trains due to unit problems <a href="#">#ttmbevis</a>
Morning Bevis. Hope you have a good day. <a href="#">#ttmbevis</a>	Morning Andrea, I'm having a good day thank you very much! I hope you have a good day as well <a href="#">#ttmbevis</a>
<a href="#">#ttmbevis</a> any news on getting more rolling stock?	Hi Mark, we're in discussions with the DfT however, as there's no cascading rolling stock available in the short term, we are looking at what refurbish options could

	happen with the current fleet - this depends on cost constraints in the spending review <a href="#">#ttmbevis</a>
Why does this say high Wycombe “departed” when it didn’t stop? Packed platform of people no info from staff who are sat chatting away whilst we have to get to work and you’re letting us down yet again! By the time we knew it wasn’t stopped the 8.09 on platform 1 left!	Good morning - apologies for the disruption. Unfortunately I'm not in the Control centre this morning but I've passed this along for someone else to look into and we'll get back to you with an answer as soon as we can <a href="#">#ttmbevis</a>
<a href="#">#ttmbevis</a> as your franchise slowly comes to an end what is going to happen in January 2022?	We are in discussions with the DfT about what happens from 2022. We'll let our customers know when there's an update <a href="#">#ttmbevis</a>
	Thank you for all of your questions this morning, Bevis <a href="#">#ttmbevis</a>