

# Tweet the Manager

## Bevis Thomas, Head of Train Planning

10<sup>th</sup> July 2020  
08.00-09.00

You asked	Bevis said:
	Good morning - Bevis Thomas, Head of Train Planning here to answer all of your questions until 9am. Please use the hashtag <a href="#">#ttmbevis</a>
How do you expect people to be able to social distance when you can't run trains to the timetabled format never mind with additional carriages? <a href="#">#ttmbevis</a>	Good morning, the timetable from the 6th July has additional capacity to assist with social distancing. Do you have a specific example of services that you believe to be crowded based on the 1m+ rule? <a href="#">#ttmbevis</a>
Morning <a href="#">#ttmbevis</a> I remember Alan posting an update regarding the short forms on your website, asked bow on Twitter a few days ago whether they knew of an update, they said no, but since you're the head of planning, do you know of anything? Thanks	Good morning, we used to put regular short form updates on our website but when we started running a reduced timetable we had so few passengers travelling, we didn't need to post updates. Now that services are getting back to normal I will ask for this to be reinstated <a href="#">#ttmbevis</a>
Morning, thanks, that would be helpful. This was the last one I think: <a href="https://chilternrailways.co.uk/news/shortformupdate">https://chilternrailways.co.uk/news/shortformupdate</a>	No problem, the most recent update was in February and you can find that here: <a href="https://chilternrailways.co.uk/news/fleet-availability-progress-feb-27-20">https://chilternrailways.co.uk/news/fleet-availability-progress-feb-27-20</a> . I'll pass along your feedback to the relevant teams regarding restarting the short form updates <a href="#">#ttmbevis</a>
@chilternrailway I've noticed in your Mainline carriages a lot of the seats are four around a table and there are very few pairs of seats in the 'airline' layout. Are there any plans to change the seating layout to have a better balance between the two? <a href="#">#ttmbevis</a>	Good morning Robert, you're right that the design of this coach have the airline seats at the end of the carriages. We will take your feedback on board however there are no plans to change the layout of those seats <a href="#">#ttmbevis</a>
<a href="#">#ttmbevis</a> do you know what (approximate) percentage of your full weekday timetable you are running at the min? Thanks	Morning Oliver, we're currently running at around 90% of our usual timetabled service <a href="#">#ttmbevis</a>
Any plans for pro rata season tickets now that people will be working from home a lot more? Ones you can buy for 2 or 3 days commuting? <a href="#">#ttmbevis</a>	Morning Esther. This isn't something we're considering at the moment but we do have Carnet tickets available which offer 10 journeys for the price of 9. You can find out more information on that ticket here: <a href="https://chilternrailways.co.uk/30-what-carnet-ticket">https://chilternrailways.co.uk/30-what-carnet-ticket</a> <a href="#">#ttmbevis</a>
Hi I brought a railcard for year and due to the pandemic wasn't able to travel. Are people able to have an extension. <a href="#">#ttmbevis</a>	Hi Josh, the rail industry is currently considering how best to manage Railcards that customers have been unable to use during travel restrictions. You can find out more information here: <a href="https://railcard.co.uk">https://railcard.co.uk</a> or follow them on Twitter: @_RailCards <a href="#">#ttmbevis</a>
Will you be undoing your cuts/complete removal of the Kings Sutton commuter service in the next timetable release? <a href="#">#ttmbevis</a>	Morning, the maximum length of a train that can stop at Kings Sutton is a 5 car so the number of services that can

stop there has been reduced with the new timetable changes as we look to maximise capacity [#ttmbevis](#)

Thank you for all your questions this morning. Hope you have a great weekend, Bevis [#ttmbevis](#)