

Tweet the Manager

Bevis Thomas, Head of Train Planning

2nd April 2020
08.00-09.00

You asked	Bevis said:
	Morning everyone. Bevis Thomas, Head of Train Planning here until 9am to answer your questions. Please use the hashtag #ttmbevis
#ttmbevis Morning Bevis. Hope you and the team all well. A bit leftfield from the usual what does your train planning role involve doing day to day; what experience do you go into that role with - and what roles can it lead to?	Morning Rob. I'm well thanks, hope you are too. Day to day it involves managing the team that plans timetables, creates diagrams for train managers and fleet team to work with as well as working closely with DfT and London Underground. As well as currently creating new timetables for key workers, we're also planning the recovery timetable and looking towards 2021 onward #ttmbevis
#ttmbevis Morning Bevis, hope you & your colleagues are still all well? Any news on any further service reductions similar to other TOCs during this perturbation?	Morning Chris, I'm well thank you and I hope you are too. Based on a reduction of available train crew, we will be reducing the service further and are working with the DfT on this for implementation next week #ttmbevis
I trust that the fleet maintenance team are busy getting all the trainsets back to full working order ahead of resumption of normal service being resumed? No more trains cancelled or reduced consists when we get back to normality?	Good morning. Our maintenance team are doing lots of work on train sets that are not being used #ttmbevis
Morning Bevis, hope you and the rest of the Chiltern team are keeping well. How has your job as head of train planning changed now that there aren't as many trains that need planning? #ttmbevis	Morning Will, it is challenging because there is a reduction of available drivers and train manager resource as well as Network Rail changing staffing levels. This means the timetable has to be amended to match resources #ttmbevis
Really enjoyed the On Track podcast from a few months ago. Is there a season 2 in the works and will you be guest starring in an episode? #ttmbevis	Hi Will, I'm glad to hear you enjoyed the podcast. There are no plans for a second series at the moment, but this will be something that we'll look into when things start to go back to normal #ttmbevis
#ttmbevis when are you going to announce a refund for annual season ticket holders that does not involve surrendering your ticket. We are not being treated fairly.	Morning James, unfortunately the season ticket refund policy is a industry wide policy and not something we can amend. In order to get a refund you'd have to surrender your ticket. More information can be found here: https://chilternrailways.co.uk/coronavirus #ttmbevis
	Thank you for your questions this morning. Stay safe and have a nice day, Bevis #ttmbevis