

Temporary Ticket Refund Application

Only to be used until 31st May 2020 for tickets purchased at Chiltern stations.
Please return this form to 'Freepost - Chiltern Railways'

Station/Office:	
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Date	
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Passenger details

Mr./Mrs./Miss/Ms/ Other (Please Specify)	
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Contact Telephone Number	
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Surname	
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First Name	
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Address	
Postcode	
Signature	

Reason for Refund	
Photocard Number	
Date	

NB. Ticket Refunds can only be considered where an original ticket or Smartcard is provided, cut diagonally in half. Refunds will be made by the same method of payment (and to the same card, where applicable) as the ticket was originally purchased.

The ticket was purchased by:

Cash	
Company Cheque	
Warrant (please give account number)	

Credit/Debit Card (please complete details below)	
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Card Number																	
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Expiry (mm/yy)	Issue Number																

NB: ONLY SUPPLY THE FIRST SIX AND LAST FOUR NUMBERS OF THE CARD YOU PURCHASED THE TICKET WITH

FOR OFFICE USE – TICKET DETAILS

Details of Ticket Surrendered:

Serial No(s)	Class	Description	Origin	Destination	Route	Fare Paid (1)
Commence ___/___/___			Expiry ___/___/___		P.O.V. M ___ D	TOTAL

Details of ticket(s) required to cover journey(s) actually made (for Season Tickets only)

Serial No(s)	Class	Base Rate	Origin	Destination	Route	Fare Paid (2)
Commence ___/___/___			Date of Surrender ___/___/___		Period of use chargeable M ___ D	TOTAL

Office Stamp

Certified as Correct by: Sign and Print	
Certified for Payment by: Sign and Print	
Cash refund received by: Sign and Print	

Difference between amounts 1 & 2 above	
Administration or Cancellation Fee	
Balance to be Refunded	