

Meet the Manager Q&A  
Banbury Station – 8<sup>th</sup> March 2017

Question/Comment	Response
When will the top deck of the car park be reopened?	The work is due to be completed and car park reopened by the end of April.
There are bikes in the bike spaces that have been there for some time. Can they be removed?	Our maintenance team will monitor them and put notices on bikes. Bikes will be removed after two weeks if they haven't been moved.
The ticket machine on the ground floor is unreliable.	We are aware of the cash mechanism problem and it is due to be replaced on the 10 <sup>th</sup> March.
<b>Many customers praised the station staff for their friendliness and helpfulness.</b>	<b>Thank you for these kind words.</b>