

Personal details

Title: Mr Mrs Ms Other
First Name: Surname:
Email address: Contact number:
.....
..... Postcode:

Please fill in the journey details that your claim relates to. Please include a scanned/photo/copy of your original ticket/s.

Journey details - claim one

Journey date: DD/MM/YYYY Scheduled departure time: 00:00
Departure station: Destination station:
Ticket type: Single Return Season
Cost of ticket: £ Length of delay: 00:00
Preferred compensation method: National Rail vouchers Cheque BACS

You might have a statutory right to receive compensation via the method paid. Should an acceptable method not be listed above, please call: 03456 005165 option 3, followed by option 4.

Journey details - claim two

Journey date: DD/MM/YYYY Scheduled departure time: 00:00
Departure station: Destination station:
Ticket type: Single Return Season
Cost of ticket: £ Length of delay: 00:00
Preferred compensation method: National Rail vouchers Cheque BACS

You might have a statutory right to receive compensation via the method paid. Should an acceptable method not be listed above, please call: 03456 005165 option 3, followed by option 4.

Journey details - claim three

Journey date: DD/MM/YYYY Scheduled departure time: 00:00
Departure station: Destination station:
Ticket type: Single Return Season
Cost of ticket: £ Length of delay: 00:00
Preferred compensation method: National Rail vouchers Cheque BACS

You might have a statutory right to receive compensation via the method paid. Should an acceptable method not be listed above, please call: 03456 005165 option 3, followed by option 4.

Claims will not be processed without a ticket.

Please ensure you attach your original ticket or a photo of your ticket, cut in half diagonally. (Please see sample). If you currently hold a Season Ticket then please attach a photo but there is no need to cut your ticket.

Comments section overleaf...

