

Meet the Manager. Bicester North station - Wednesday 10 September 2025

Q1) I am not happy with how long the work is taking to do the car park and that there is no drop/off blue badge parking.

A) We're sorry to hear this. We opened the lower car park at the end of August and work to demolish the old upper level is progressing well. We anticipate that all the work will be completed by Spring 2026. We are completing the work in phases to mitigate the disruption to our customers as much as possible. The drop-off and blue badge bays are still available next to the station entrance, and we will adjust our temporary signage to make this clearer.

Q2) This is my first time travelling with Chiltern Railways and I have been pleasantly surprised – I usually travel with another Train Operator; I will travel with you again.

A) This is great to hear, thank you. We hope you travel with us again soon.

Q3) Your lift on Platform 2 is out of service.

A) We are sorry for this; we will ensure that this is reported and can assist you at the station.