

Meet the Manager Birmingham Moor Street 24 September 2024

Feedback – The timetable to Dorridge, I am happy with frequency of the trains, please keep it up.

Answer – Thank you for your feedback, we aim to provide a timetable to suit as many of our customers travel needs as possible.

Feedback – Please keep an eye on local football fixtures, these can make services very busy.

Answer – Thanks for your feedback. We do monitor local events and will make adjustments where necessary and possible.

Feedback – Fraser at Dorridge is great, he proactively provides customers with information about the services.

Answer – Thanks for your feedback, great to hear. We will pass this on and make sure Fraser is recognised for his efforts.